



# Tutoring For YDM FAQ

- **Who is qualified to volunteer?** Any adult that is proficient in high school math, excited about helping young people and can pass a background check is a good fit to be a YDM tutor. Volunteers also need to be able to commit time in the after-school hours for tutoring and have a computer with an internet connection.
- **What is the time commitment?** YDM volunteers will need to budget 2-3 hours per week tutoring students. We ask each volunteer to commit for 1 semester which lasts between 12 and 16 weeks. You can choose to renew your volunteer status on a semesterly basis.
- **When and where do I volunteer?** Our service is 100% online. Once paired with a student, we will help negotiate a meeting time that meets your schedule. You would connect to the online meetings from your own home.
- **How many different students would I be tutoring?** Our aim is to pair each volunteer to one student. Each volunteer would work with the same student over the semester to help the student reach his or her goals.
- **I have never taught math, can I do it?** Yes, you can. If you are a technical professional, you have probably sat through around a thousand hours of math classes in your lifetime. If you are like most people, you have no doubt seen examples of the best, the worst and everything in between. We will train you on how to get started and you will have a team lead to provide support throughout your time as a volunteer.
- **What level of math would I be tutoring?** Each volunteer will let YDM know which math subjects they feel confident with at the beginning of the engagement; volunteers will only be paired with a student that matches their subject comfort level.
- **What if the student doesn't like me or fit my teaching style?** At YDM, each student is given an intake interview so we can assess their needs and make sure that they can be met through a tutoring engagement. We try to assess their learning styles and personality and match them with a volunteer tutor that will be a good fit. In the rare event that the student and volunteer were not able to work together to meet the student's goals, we would rematch the volunteer with a different student.
- **What if the students are rude or disrespectful?** YDM students are primarily high school age and older and know how to properly manage themselves. Both them and their parent sign an agreement to treat our volunteers with kindness and respect. In the volunteer training, we will give you strategies on how to handle these situations if they happen.
- **Is it safe for me to be on a 1-1 zoom call with a kid that I don't know? What if they accuse me of saying or doing something inappropriate?** We take safety seriously for volunteers and students. Our platform is secure and all tutoring sessions are recorded and stored so that interactions between volunteers and students can be verified.
- **What if I run into a problem?** Every volunteer has a team lead they can go to for help to resolve any other issues that pop up.
- **What if I really want to volunteer but don't want to tutor?** Tutors are the primary type of volunteers that we need, but if you share our passion for helping students find their math wings, we can find a place where your talents can be put to good use!